

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 2 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 (Option 1) Valid certification of Quality Management System by an ISO accredited body			
		Apply =1	
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant OR the Licence/ Certificate/ Permit that demonstrate the required Product/ Service is highly specialized or proprietary, and the company has the capability to deliver.		1	
A.2 Certificate by Approved and Authorized certification authority		1	
A.3 Certification Authority has Recognized International Accreditation		1	
A.4 Validity (expiry date) of certificate		1	
Section A Score Option 1		4	
SECTION A : Quality Management System Requirements ISO 9001 (Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 Operational plan/ Operating Philosophy for Provision of the Supply and Installation of 4th floor boardroom Wireless Boardroom Microphones (Clause 6,7 and 8 of ISO 9001:2015)		1	
A.2 Documented information for control of nonconforming outputs (Product/service) and including handling of customer complaints (Clause 8.7 of ISO 9001:2015)		1	
Section A Score Option 2		2	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role)including (details of skills/ competencies and training required to deliver the tender/order Scope of work)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers including rentals or hired (Clause 8.4 of ISO 9001:2015)		1	
B.3 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)		1	
Section B Score		3	
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
E.2 Verifiable proof of successful execution/ history similar sizes project in an industrial environment not > 2 years including lessons learnt		1	
E.3 Product/ Service Risk Register(List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks) Quality Risk Register		1	
Section E Score		3	
NAME OF ESKOM REPRESENTATIVE		Risk and Assurance representative	
DATE ISSUED		2026-Jan-25	
PROJECT: TENDER TITLE		Supply and Installation of 4th floor boardroom Wireless Boardroom Microphones	
SIGNATURE		Risk and Assurance representative	